



## SOURCES OF TECHNICAL ASSISTANCE FOR DISABILITY ACCESS

*This list of organizations and web sites is offered as a starting point for businesses looking for information about affordable ways to comply with the Chicago Human Rights Ordinance and other laws requiring public accommodations to be accessible to persons with disabilities. It is not a guarantee of service, and these are not necessarily the only sources of such assistance.*

### **Great Lakes ADA Center**

1640 W. Roosevelt Road, Chicago, IL 60608

(312) 413-1407 and (800)-949-4232 (Voice/TTY), [www.adagreatlakes.org](http://www.adagreatlakes.org)

Provides information, problem solving assistance, and referrals for implementing the Americans with Disabilities Act (ADA) and other laws requiring accessibility for people with disabilities. It is one of ten regional centers funded by the National Institute on Disability and Rehabilitation Research, a division of the U.S. Department of Education. It operates out of the Department of Disability and Human Development under the College of Applied Health Sciences at the University of Illinois at Chicago.

### **Mayor's Office for People with Disabilities (MOPD), City of Chicago**

Architectural Services Unit

121 North LaSalle Street, City Hall, Room 1104, Chicago, IL 60602

(312) 744-4441, TTY (312) 744-4964, [www.cityofchicago.org/disabilities](http://www.cityofchicago.org/disabilities)

Division of City of Chicago government. It provides consultative services and technical assistance to business owners, architects, and developers who are renovating or building a residential or public accommodation facility. Professional staff answer questions about the rights and responsibilities of business owners, employees, and consumers under the Americans with Disabilities Act (ADA), Fair Housing Amendments Act (FHAA), Illinois Accessibility Code (IAC), Chicago Building Code, and Section 504 of the Rehabilitation Act of 1973.

### **Access Living**

115 W. Chicago Ave., Chicago, IL 60610

(312) 640-2100, TTY (312) 640-2102, [www.accessliving.org](http://www.accessliving.org)

Not-for-profit organization which works to integrate people with disabilities into community life. It has an information and referral service which can help locate products and services to support accessibility. Call and ask for the Information and Referral Coordinator, or possibly submit a question through Access Living's web site.

### **Illinois Attorney General**

*Illinois Accessibility Code Site Inspection Checklist*, a 24-page booklet available at [www.illinoisattorneygeneral.gov/rights/access0203.pdf](http://www.illinoisattorneygeneral.gov/rights/access0203.pdf)

### **U.S. Department of Justice**

The ADA Home Page at [www.ada.gov](http://www.ada.gov) has many informational publications such as:

- *ADA Guide for Small Businesses*, 15 pp
- *Checklist for Readily Achievable Barrier Removal*, 15 pp
- *Commonly Asked Questions about Service Animals in Places of Business*, 3 pp
- *Communicating with Guests Who Are Deaf or Hard of Hearing in Hotels, Motels, and other Places of Transient Lodging*, 2 pp